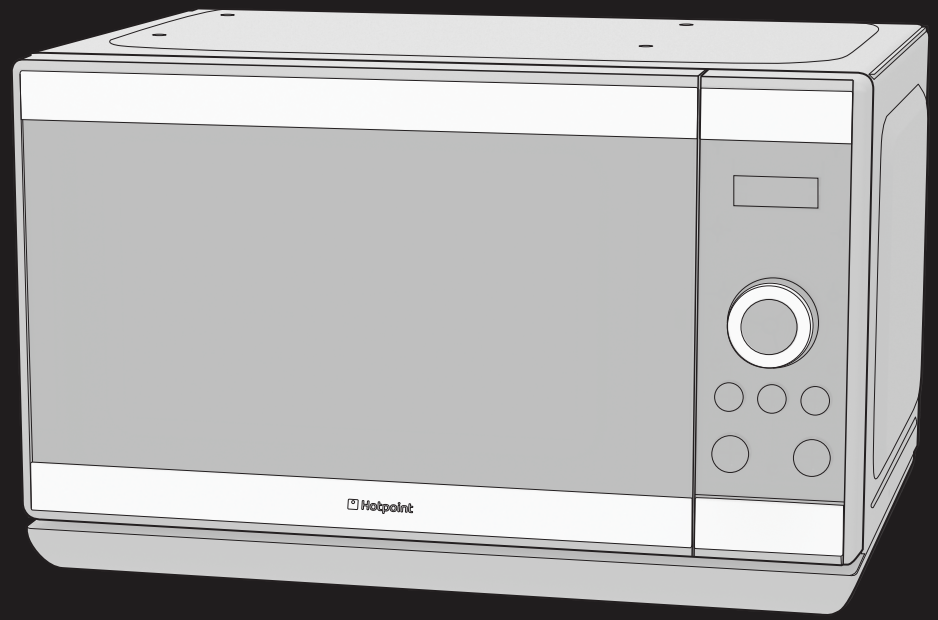
Hotpoint



Hotpoint

Indesit Company UK Ltd
Morley Way,
Peterborough PE2 9JB

www.hotpoint.co.uk

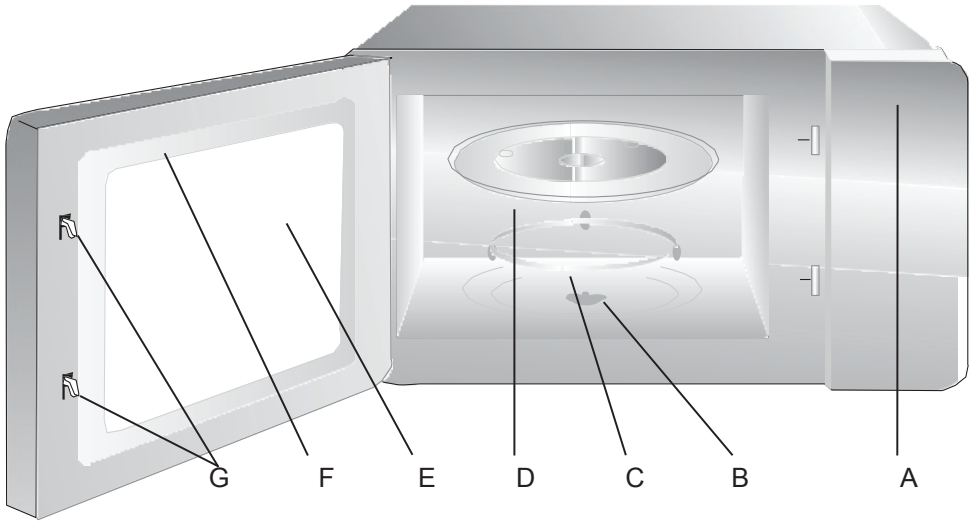
MICROWAVE 20L
2014/03 - ver.1.1

Operating Instructions

SETTING UP YOUR OVEN

Names of Oven Parts and Accessories

Remove the oven and all materials from the carton and oven cavity.



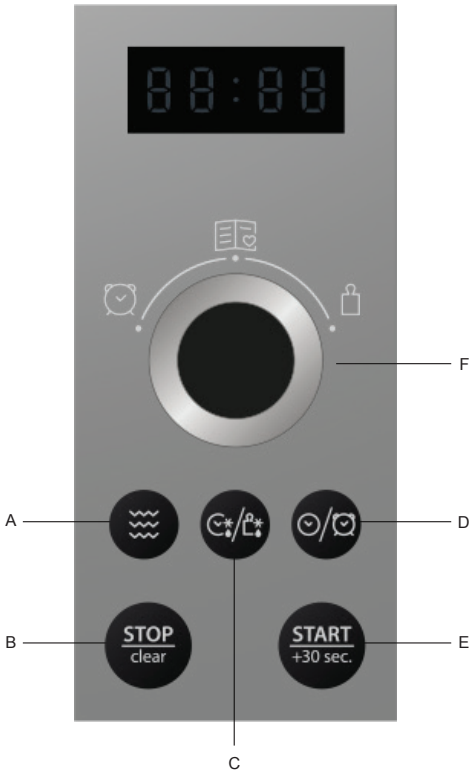
A) Control panel
B) Turntable spindle
C) Turntable ring support
D) Glass turntable
E) See-through oven window
F) Whole door assembly
G) Door safety interlock system

INTRODUCTION

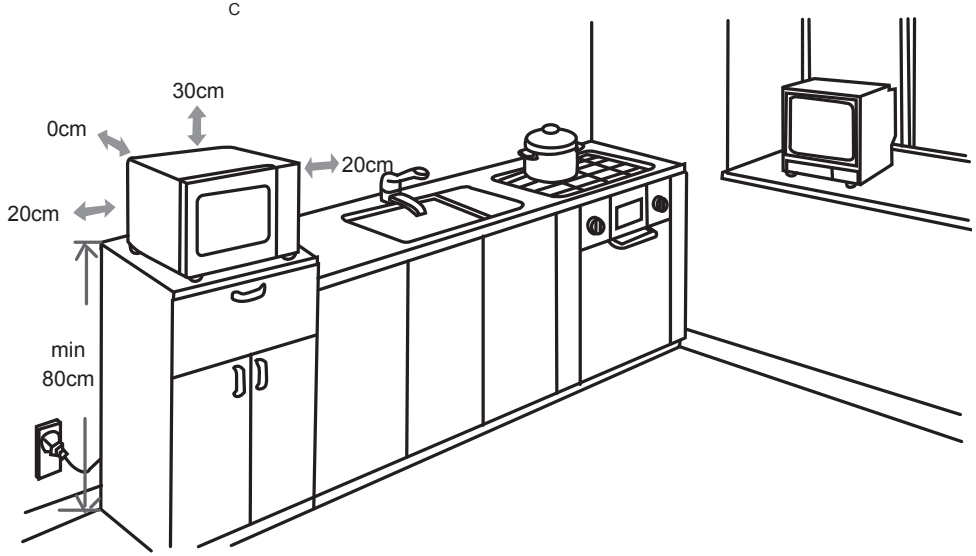
Please read these instructions carefully before using this product, and save this manual for future use. Failure to follow these instructions could affect the life of the appliance and reduce oven performance.

READ THESE INSTRUCTIONS CAREFULLY

USER INTERFACE

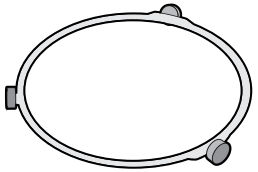


A) Microwave
B) Stop/Clear
C) Weight / Time Defrost
D) Clock/Timer
E) Start/+30Sec.
F) Control dial (knob)



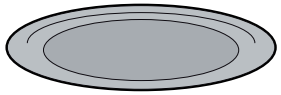
ACCESSORIES

SOME ACCESSORIES ARE AVAILABLE ONLY WITH CERTAIN MODELS



TURNTABLE RING SUPPORT

Fit it in the oven. Always put the turntable ring support under the glass turntable. The support is intended for the glass turntable only.



GLASS TURNTABLE

Put the glass turntable on the turntable support. It will collect spillages during the cooking process.

Note: Jacket potatoes must be placed directly onto the glass turntable when cooking

IMPORTANT SAFETY INSTRUCTIONS WARNING

1. To reduce the risk of fire, burns, electric shock, and injury to persons or overexposure to microwave energy when using this appliance, please follow basic safety precautions, including the following:
2. ⚠ WARNING: Liquids or other food must not be heated in sealed containers since they are liable to explode.
3. ⚠ WARNING: It is hazardous for anyone other than a qualified person to carry out any service or repair operation which requires the removal of the anti-radiation protective cover of the microwave oven.
4. This appliance is not intended for use by children younger than 8 and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance so that they are able to use the oven in a safe way and understand the hazards of improper use. Children must not play with the appliance. Do not allow children under 8 years of age to perform cleaning and maintenance operations without supervision.
5. Keep the appliance and power supply cord out of reach of children under 8 years of age.
6. Only use utensils suitable for microwave cooking.
7. Clean the oven at regular intervals and remove any food remains.
8. Read and follow the specific: PRECAUTIONS TO PREVENT POSSIBLE OVEREXPOSURE TO MICROWAVE ENERGY
9. Carefully attend appliance when paper, plastic, or other combustible materials are used to heat food in order to prevent the risk of fire.
10. In case of smoke emission, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
11. Do not overcook food.
12. Do not use the oven cavity for storage purposes. Do not store items, such as bread, cookies, etc. inside the oven.
13. Remove wire twist-ties and metal handles from paper or plastic containers/bags

before placing them in the oven.
14. Follow the installation instructions strictly to finish installation or store the oven.
15. Do not heat eggs in the shell and whole hard-boiled eggs in the microwave oven as they may explode even after microwave heating has ended.
16. This appliance is intended for household use and similar applications such as:
    - staff kitchen areas in shops, offices and other working environments;
    - guest rooms in hotels, motels and other residential type environments;
    - farm houses;
    - bed and breakfast environments.
17. In case of damage, power supply cord must be replaced by the manufacturer, any service technician or similarly qualified personnel in order to prevent any hazard.
18. Do not store or use the appliance outdoors.
19. Do not use the appliance near water, on a wet floor or near a swimming pool.
20. The temperature of accessible surfaces may be high during appliance operation. The surfaces are likely to get hot during use. Keep cord away from hot surfaces, and do not cover any oven vent openings.
21. Do not let cord hang over edge of table or counter.
22. Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.
23. The contents of feeding bottles and baby food jars must be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
24. Microwave heating of beverages can result in delayed eruptive boiling, therefore extra care must be taken when handling the container.
25. Children should be supervised to ensure that they do not play with the appliance.
26. The appliance is not intended to be operated by means of an external timer or separate remote-control system.
27. Accessible parts may become hot during use. Young children should be kept away from appliance.
28. Do not use Steam cleaners to clean the oven.
29. The oven becomes hot during use. Care should be taken to avoid touching heating elements inside the oven.
30. Only use the temperature probe recommended for this oven (for ovens provided with temperature-sensing probe tools.)
31. ⚠ WARNING: The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements. Children under 8 years of age shall be kept away unless continuously supervised.
32. The rear surface of appliance shall be placed against a wall.
33. The microwave oven shall not be placed in a cabinet or a cupboard unless it has been tested in a cabinet or a cupboard by authorized personnel.

PRECAUTIONS TO PREVENT POSSIBLE OVEREXPOSURE TO MICROWAVE ENERGY

1. Do not attempt to operate this oven with the door open as this can result in harmful exposure to microwave energy. Never tamper with or deactivate the interlocking devices on the door.
2. Do not place any object between the oven front face and the door or allow any dust or cleaner deposits on sealing surfaces.
3. ⚠ WARNING: If the door or door seals are damaged, the oven must not be operated until it has been repaired by a qualified service technician.

SPECIFICATIONS

Model:	MWH 2021
Rated Voltage:	240V~50Hz
Rated Input Power(Microwave):	1270W
Rated Output Power(Microwave):	800W
Oven Capacity:	20L
Turntable Diameter:	255mm
External Dimensions:	439.5x336x278 mm
Net Weight:	Approx. 11.6 kg

GROUNDING INSTALLATION DANGER

Electrical Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

WARNING

Electrical Shock Hazard

Improper grounding installation can result in electrical shock.
This appliance must be earthed. In the event of an electrical short circuit, this reduces the risk of electrical shock. This appliance is supplied with a moulded three pin mains plug for your safety and convenience. The plug must be plugged into an outlet that is properly installed and earthed. Consult a qualified electrician or service technician if the instructions are not completely understood or to ensure the appliance has been properly earthed. If required, use a 3-wire extension cord, only.

If an extension cord is used:

1) The marked electrical rating of the cord should be at least as great as the electrical rating of the appliance.
2) The cord should never drape over the counter-top or tabletop where it can be pulled on by children or tripped over unintentionally.

INSTALLATION

1.Select a level surface that provides enough open space for the intake and/or outlet opening vents.

⚠ (1) The minimum installation height should be not less than 80cm.

⚠ (2) The rear surface of the appliance shall be placed against a wall. Leave a minimum clearance of 30cm above the oven; a minimum clearance of 20cm is required between the oven and any adjacent walls.

⚠ (3) Do not remove legs from the bottom of the oven.

⚠ (4) Blocking the intake and/or outlet openings can damage the oven.

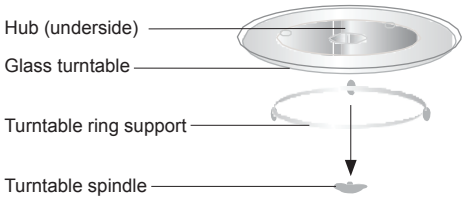
⚠ (5) Place the oven as far away from radios and TV as possible. Operation of microwave oven may cause interference to your radio or TV reception.

2. Plug your oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.

⚠ Do not install oven over any cooktop/hob or other heat-producing appliance. If installed in proximity of or over sources of heat, the oven could be damaged and the warranty would be void.

⚠ The accessible surface may be hot during operation.

TURNTABLE INSTALLATION



a. Never place the glass tray upside down. The glass tray should never be restricted.
b. Both glass tray and turntable ring support must always be used during cooking.
c. Food and food containers must always be placed on the glass tray for cooking.
d. If glass tray or turntable ring support cracks or breaks, please contact your nearest authorized service centre.

COUNTERTOP INSTALLATION

⚠ Remove all packaging material and accessories. Inspect the oven for damages such as dents or broken door. Do not install if oven is damaged.

⚠ **Cabinet**: Remove any protective film from the microwave oven surface.

Do not remove the light brown mica cover that is attached to the oven cavity to protect the magnetron.

OPERATION INSTRUCTIONS

This microwave oven uses modern electronic controls to adjust cooking parameters and meet your cooking needs.

CLOCK SETTING

When the microwave oven is Powered ON, the oven will display “0:00”. The buzzer will ring once.
1) Press “ ⊙/⊡ ” once, until “00:00” displays;
2) Turn the **KNOB** to adjust the hour figures, the input time should be within 0--23.
3) Press “ ⊙/⊡ ”, the minute figures will flash.
4) Turn the **KNOB** to adjust the minute figures, the input time should be within 0--59.
5) Press “ ⊙/⊡ ” to finish clock setting. “:” will flash.

Note: During clock setting, the oven will automatically go back to the previous status after 1 minute of inactivity.

TIMER

(1) Press “ ⊙/⊡ ” twice, until the LED will display 00:00.
(2) Turn the **KNOB** and enter time on the timer. (The maximum cooking time is 95 minutes).
(3) Press “**START/+30SEC.**“ to confirm setting.
(4) When the time ends, the buzzer rings 5 times. If the clock has been set (24-hour system), the LED will display the current time.

Note: While the timer is in operation, no other program can be set.

MICROWAVE COOKING

1) Press the “ 〰 ” key once, and “P100” display.
2) Press “ 〰 ” repeatedly or turn the **KNOB** to select the microwave power; “P100”, “P80”, “P50”, “P30”, “P10” will display in order.
3) Press “**START/+30SEC.**“ to confirm.
4) Turn the **KNOB** to adjust the cooking time. (Time setting should be 0:05- 95:00.)
5) Press “**START/+30SEC.**” to start cooking.

Note: The time intervals when adjusting the cooking time in the timer knob are as follows:

0---1 min : 5 seconds
1---5 min : 10 seconds
5---10 min : 30 seconds
10---30 min : 1 minute
30---95 min : 5 minutes

MICROWAVE POWER CHART

Microwave Power	100%	80%	50%	30%	10%
Display	P100	P80	P50	P30	P10

MULTI-STAGE COOKING

The maximum cooking stage number is two. Always select defrost as first cooking stage. The buzzer will ring once after each stage and the next stage will begin.

Note: Auto menu cannot be set as part of the multi-stage.

Example: follow the steps below to defrost food for 5 minutes, and then cook with 80% microwave power for 7 minutes:
1) Press " ⏲/⚖ " twice, the screen will display "dEF2";
2) Turn the **KNOB** to adjust defrost time by 5 minutes;
3) Press " 〰 " once;
4) Turn the **KNOB** to choose 80% microwave power until "P80" is displayed;
5) Press "**START/+30SEC.**" to confirm;
6) Turn the **KNOB** to adjust the cooking time by 7 minutes;
7) Press "**START/+30SEC.**" to start cooking.

SPEEDY COOKING

1) When in stand-by mode, press the "**START/+30SEC.**" button to cook with 100% power level for 30 seconds. Each additional press will increase the cooking time by another 30 seconds. The maximum cooking time is 95 minutes.
2) During microwave heating or defrost-by-time process, press "**START/+30SEC.**" to increase the cooking time.
3) When in stand-by mode, turn the **KNOB** left to choose the cooking time directly. After choosing the time, press "**START/+30SEC.**" to start cooking. The microwave power is 100%.

Note: When in auto menu and defrost-by-weight modes, cooking time cannot be increased by pressing "**START/+30SEC.**"

DEFROST BY TIME

1) Press " ⏲/⚖ " twice, the screen will display "dEF2".
2) Turn the **KNOB** to select the cooking time. The maximum time is 95 minutes.
3) Press "**START/+30SEC.**" button to start defrosting.

DEFROST BY WEIGHT

1) Press " ⏲/⚖ " once, the screen will display "dEF1".
2) Turn the **KNOB** to select the food weight. The range of weight is 100-2000g.
3) Press "**START/+30SEC.**" button to start defrosting.

AUTO MENU

1) When in stand-by mode, turn the **KNOB** right to choose from "A-1" to "A-8";
2) Press "**START/+30SEC.**" to confirm your selection;
3) Turn the **KNOB** to choose the food weight;
4) Press "**START/+30SEC.**" to start cooking;
5) The buzzer will ring five times to notify the end of the cooking process.

Note: Auto Menu

Menu	Weight(g)	Display	Power
A-1 REHEAT	200	200	100%
	400	400	
	600	600	
A-2 VEGETABLES	200	200	100%
	300	300	
	400	400	
A-3 FISH	250	250	80%
	350	350	
	450	450	
A-4 MEAT	250	250	100%
	350	350	
	450	450	
A-5 PASTA	50(with 450 ml water)	50	80%
	100(with 800 ml water)	100	
A-6 POTATOES	200	200	100%
	400	400	
	600	600	
A-7 PIZZA	200	200	100%
	400	400	
A-8 SOUP	200	200	80%
	400	400	

Note: According to different quality and kinds of food, optimal cooking time could change; if the food is not well cooked after the end of automatic cycle, please prolong cooking by using manual settings.

Note: In case of pre-packaged foods that specify set cooking times, use manual settings to follow these instructions.

INQUIRE FUNCTION

1) When in microwave mode, press " 〰 ", the current power will be displayed for 2-3 seconds.
2) While cooking, press " ⊙/⏰ " to check the current time. It will be displayed for 2-3 seconds.

CHILD SAFETY LOCK

Lock: when in stand-by mode, press "**STOP/CLEAR**" for 3 seconds; a long "beep" will notify activation of the child safety lock mode and screen will display " [- - -]".
Unlock: when in safety lock mode, press "**STOP/CLEAR**" for 3 seconds: a long "beep" will notify that the lock is released.

SPECIFICATIONS

(1) The buzzer will ring once when turning the knob back to starting position;
(2) "**START/+30SEC.**" must be pressed to continue cooking if the door is opened during cooking;
(3) Once the cooking programme has been set, "**START/+30SEC.**" must be pressed within 1 minute. If no action is taken, the current time will be displayed and any programmed setting will be cancelled.
(4) The buzzer will ring once when the key is properly pressed. The buzzer will not ring if the key is improperly pressed.
(5) The buzzer will ring five times to notify the end of the cooking process..

UTENSILS

CAUTION

Personal Injury Hazard

It is hazardous for anyone other than a qualified personnel to carry out any service repair operation which requires the removal of the anti-radiation protective cover of the microwave oven.
See the instructions on "Materials you can use in a microwave oven or to be avoided in a microwave oven." Some non-metallic utensils may not be intended for microwaving use. If in doubt, test the utensil in use following the procedure below.

⚠ **Use only utensils included or those guaranteed for microwave use**

MATERIALS THAT CAN BE USED IN A MICROWAVE OVEN

Utensils	Remarks
Aluminium foil	Shielding only. Small smooth pieces can be used to cover thin parts of meat or poultry to prevent overcooking. Arcing can occur if foil is too close to oven walls. The foil should be at least 1 inch (2.5cm) away from oven walls.
Browning Dishes	Follow manufacturer's instructions. The bottom of browning dishes must be at least 3/16 inch (5mm) above the turntable. Improper use may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.

Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped glasses.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to exit.
Paper plates and cups	Use for short-term cooking/ warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or as a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labelled "Microwave Safe". Some plastic containers may soften as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package instructions.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Thermometers only (meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

MATERIALS TO BE AVOIDED IN A MICROWAVE OVEN

Utensils	Remarks
Aluminium tray	May cause bending. Transfer food into a microwave-safe dish.
Food carton with metal handle	May cause bending. Transfer food into a microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may may cause bending.
Metal twist ties	May cause bending and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

CLEANING

Ensure the appliance is unplugged from the power supply.

1. Clean the oven cavity after use with a slightly damp cloth.
2. Always clean the accessories with soapy water.
3. The door frame, seal and surrounding surfaces must be cleaned carefully with a damp cloth when they are dirty.
4. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface and the glass may break.

Cleaning Tip- To easily clean the oven cavity walls, place half a lemon in a bowl, add 300ml (1/2 pint) of water and heat at 100% microwave power for 10 minutes. Wipe the oven clean using a soft, dry cloth.

TROUBLE SHOOTING

NORMAL	
Microwave oven interference with TV	Radio and TV signals may be affected during microwave oven operation. It is similar to the interference of small electrical appliances, like mixers, vacuum cleaners, and electric fans. This is normal.
Oven light is dim	In low power microwave cooking, oven light may become dim. This is normal.
Steam accumulating on door, hot air coming out of vent openings.	While cooking, steam may come out of food. Most steam will get out from vent openings. Some may accumulate on cool places like the oven door. This is normal.
Oven started accidentally with no food inside.	Do not operate the appliance without any food inside. This is very dangerous.

TROUBLE	POSSIBLE CAUSE	REMEDY
Oven cannot be started.	(1) Power cord not plugged in tightly.	Unplug. Then plug in again after 10 seconds.
	(2) Fuse blowing or circuit breaking whilst in use.	Replace fuse or reset circuit breaker (repaired by professional company personnel)
	(3) Trouble with outlet.	Test outlet with other electrical appliances.
Oven does not heat.	(4) Door not closed fully.	Close door fully.
Glass turntable makes noise when microwave oven operates.	(5) Turntable ring support and / or oven bottom is dirty.	Refer to "Cleaning" section to clean dirty parts.

According to Waste of Electrical and Electronic Equipment (WEEE) directive, WEEE should be separately collected and treated. If at any time in future you need to dispose of this product please do NOT dispose of this product with household waste. Please send this product to WEEE collecting points where available.

GUARANTEE

12 months Parts and Labour Guarantee

This certificate of guarantee represents the guarantee ("Guarantee" hereinafter) offered by Indesit Company UK Limited with registered office at Peterborough PE2 9JB in relation to products purchased in the United Kingdom and Indesit Ireland Limited with registered office in Dublin 9, Ireland for products purchased in the Republic of Ireland. This Guarantee does not affect your statutory rights.
Your product has the benefit of our manufacturer's Guarantee, which covers the product for twelve months from the date of purchase.
This gives you the reassurance that if, within that time, your product is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the product at no cost to you.
This Guarantee is subject to the following conditions:

- Documentary proof of original purchase date is provided.
- Cosmetic damage must be reported within 14 days from the date of purchase.
- The product has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The product is used only on the electricity supply printed on the rating plate.
- The product has been used for normal domestic purposes only.
- The product has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any product that is replaced become our property.
- The product is used in the United Kingdom or Republic of Ireland.

The Guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as

a result of improper installation.
- Accidental damage, this includes but is not limited to, damage which occurs as a result of an external action.
- Replacement of any consumable item or accessory. These include but are not limited to: plugs, cables, light bulbs, hoses, brushes, covers and filters.
- Replacement of any removable parts made of glass or plastic.

After Sales Service

No one is better placed to care for your Hotpoint product during the course of its working life than us – the manufacturer.

Essential Contact Information Advice Line

We have a dedicated team who can provide free advice and assistance with your product if you experience any technical difficulties. Simply call our Hotpoint Service Hotline on 08448 240 055 **(Republic of Ireland 0818 904 041)** for telephone assistance.

Please note:

Our advisors will require the following information:

Model number: _____

Serial number: _____

Consumables and Accessories

We supply a full range of consumables and accessories to keep your product functioning efficiently throughout its life.

UK: 08448 225 225
Republic of Ireland: 0818 313 413
www.hotpoint.co.uk

Recycling and Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage. Please dispose of packaging and old products carefully.

Register your new product and get a second year FREE!

We want to give you additional benefits of ownership of your product and offer you an additional free 1 year guarantee when you register your product with Hotpoint within 28 days of purchase. If you do not register your product with Hotpoint within 28 days, your product is guaranteed for 1 year only.

To activate your 2 year guarantee register with us online at www.hotpoint.co.uk. Please note that the 2 year guarantee is only available in UK and Ireland and is subject to the same conditions as the 1 year Guarantee. Please refer to the certificate of guarantee for more information.

DISPOSAL OF OLD ELECTRICAL APPLIANCES

The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream.
Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.
The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

en